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CA driver license delayed due to legal presence check pending

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Submitted by Chief Editor on Oct 4th 2018

State:

Country:

United States

Email:

Contact person by email ^[2]

I came to the US from Canada on a J1 Visa and wanted a California ID for personal reasons. I followed some of the advice in this forum (thank god I found it) and got my ID within 2 weeks of finding this forum. Total wait time has been 1 month and 2 weeks (way better than others). Just like the earlier posts, CPDCCSSM@dmv.ca.gov ^[3] wouldn't help me either and told me to call in. What I DID learn from the forum is that you have to call the legal presence department several times to get through to a wait list. Call as many times as necessary. I called over 40 times before I got through and then selected the callback option and got a call back the next morning. Be very nice and courteous with them so that everything goes smoothly. All I had to do was resend passport, I-94, and my J-1 document (they didn't ask for the J-1 at the DMV) with the name of the person who helped you, ID/License number given in the DMV receipt, and your number. I called in the next day and found that they had gotten all documents and sent it out already. Got in on a Friday, got the ID a little over 1 week on a Monday. The number to call is 916-657-7445 which is the number they give you. I think all of the numbers that this forum show lead to the same line. Don't forget to be persistent.

Pro tip: do the calls early after 8 or 9 so that you only have to wait about 30 mins for a callback.

[Click here for further discussions](#)^[4]

Glossary:

DL ^[5]

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Links:

[1] <https://immigration.com/community-stories/ca-driver-license-delayed-due-legal-presence-check->

pending

[2] https://immigration.com/email/node/13836/field_email

[3] <mailto:CPDCCSSM@dmv.ca.gov>

[4] <https://forums.immigration.com/threads/ca-driver-license-delayed-due-to-legal-presence-check-pending.305162/post-2481567>

[5] <https://immigration.com/abbreviation/abbreviations-and-acronyms/dl>